

# EOPS QUALITY EVALUATION

**Instructions:**

Please respond to each question honestly. All responses will be confidential.

**I. ENVIRONMENT**

1. Do you feel welcome when you come to EOPS?  
 Strongly Agree     Agree     Disagree     Strongly Disagree
  
2. Do you feel if you came to us with a question, you'd be helped?  
 Strongly Agree     Agree     Disagree     Strongly Disagree
  
3. What makes you feel welcome when you come in? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**II. SERVICES**

1. What services do you use? (Please rank 1 through 9)  

_____ Book Services	_____ Transportation
_____ Childcare	_____ Counseling
_____ Place to Study	_____ Priority Registration
_____ Transfer Application Fee Waiver	_____ Tutoring
_____ Other _____	

2. How helpful do you find the services you use? (Check how helpful)

	Very Helpful	Helpful	Somewhat Helpful	Not Helpful	Do not Use
Book Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Priority Registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transfer Fee Waiver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What types of EOPS activities would you like to participate in?  

_____ Tutoring fellow EOPS student	_____ Campus Visits
_____ EOPS Club	_____ Scholarship Workshop
_____ Financial Aid Workshop	_____ Other _____



helpful       
knowledgeable

**Have you found the EOPS Counselor (Sylvia Aguirre-Alberto)**

accessible       
helpful       
knowledgeable

**Have you found the EOPS Counselor (Aisha Upshaw)**

accessible       
helpful       
knowledgeable

**Have you found the Prog. Serv. Coord (Lorena G. del Mundo)**

accessible       
helpful       
knowledgeable

**Have you found the EOPS Specialist (Warren Shelby)**

accessible       
helpful       
knowledgeable

**Have you found the Office Assistant (Rosalie Chian)**

accessible       
helpful       
knowledgeable

**Have you found the Student Assistants**

accessible       
helpful       
knowledgeable

Anything else you would like to tell us? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_