

Table of Contents

Certification of the Self Study Report	1
Introduction to College of San Mateo: History & Mission, Vision, Values, and Diversity Statements	3
College/District Organization: District Chart, College Charts, Function Map, External Audit Information	7
Demographics/Student Achievement Data/ Distance Learning	33
Student Learning Outcomes	59
Organization of the Self Study: Committee Membership & Timeline	61
Certification of Continued Compliance with Eligibility Requirements	71
Abstract Based on Themes	77
Responses to 2001 Recommendations	89
Standard I: Institutional Mission and Effectiveness	97
Standard II.A: Instructional Programs	125
Standard II.B: Student Support Services	165
Standard II.C: Library and Learning Support Services	201
Standard III.A: Human Resources	217
Standard III.B: Physical Resources	243
Standard III.C: Technology Resources	261
Standard III.D: Financial Resources	279
Standard IV.A: Decision-Making Roles and Processes	303
Standard IV.B: Board and Administrative Organization	317
Planning Agenda	357